Mandiant

Google Cloud Security

TruStage Financial Group, Inc

Investigation Memo

August 10, 2026

Investigation Memo

Mandiant, Inc. (“Mandiant”) has been engaged by TruStage to assist with the investigation, containment, and remediation of the cybersecurity incident affecting TruStage’s systems, and has worked in that capacity alongside TruStage’s internal teams. As part of its recovery process, and with Mandiant’s support, TruStage has established a clean, isolated environment that is segmented from any systems that were impacted, potentially impacted, or remain under investigation.

Based on the forensic evidence reviewed by Mandiant to date, TruStage’s operating environment is clean, the incident is contained, and Mandiant has identified no indication of any active intrusion. Mandiant has not identified any threat actor activity within the environments in the scope of its investigation since July 11, 2026, which is when TruStage first became aware of the incident and took measures to contain and remediate the issue. Mandiant has also not observed the threat actor interacting with any files shared with third parties, or with any third-party systems, portals, VPNs, APIs, or other environments connected to TruStage.

TruStage is following a phased, deliberate process to bring systems and applications back online, and systems and workstations are returned to service in the new environment only after being validated as clean and safe by Mandiant. Mandiant’s investigation and TruStage’s recovery efforts remain ongoing.

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