



2025 virtual events

Risk management

Stay ahead of the complex array of ever-changing risks, compliance issues, and industry regulations with our 2025 risk management virtual events. Each session is focused on emerging risks and loss trends impacting organizations just like yours. You'll gain actionable insights, proven guidance, and relevant resources that you can use.



New in 2025... **Cyber risks mini-series** – a 90-minute session held quarterly focused on sharing best practices and fundamental components related to preparing for, defending against, and responding to cyber & data threat trends.

Register now at www.trustage.com/bprc

January 22

Third-party & nth party cyber incidents



90-minute cyber session featuring live Q&A

73% of total reported incidents involved compromises with a third-party service provider according to the NCUA. Unfortunately, vendor due diligence and contract safeguards mean nothing if third- and nth party data privacy and security requirements are an afterthought.

Join our expert panelists as they address how decisions regarding strategic partnerships with third-parties – and the vendors that they use – can extend the risk exposure and misuse of credit union or member's data.

February 19

Money mules & their schemes

Money mules recruited in account takeover schemes and fraudulent deposit schemes (e.g., opening accounts at credit unions to cash fraudulent Treasury checks) are happening at record pace

Join TruStage™ risk consultants as they share ways to identify schemes and stop money mules and learn how to educate your members to minimize these scams.

March 19

Risks & the lending landscape

Navigating the lending landscape is challenging. Considering the complexity of risks associated with fraud, vendor due diligence, internal controls, and regulatory compliance; there has never been a better time for credit unions to begin the strategic discussion to help you thrive in the current environment.

Join TruStage risk consultants as they share some of the changing lending dynamics related to fraud, vendor management, internal controls, and regulatory compliance.



Great information, excellent format. Presenters were engaging and knowledgeable in their respective fields.

Executive Vice President - \$3+ billion credit union

All events begin at 1:00 p.m. (Central). Register at www.trustage.com/bprc

Risk management virtual events - 2025

April 23

Business continuity & incident planning

 90-minute cyber session featuring live Q&A

Cybersecurity risks remain a significant, persistent, and ever-evolving threat. The disruption and costs to identify and resolve these incidents – along with the operational downtime and resource impact for your organization - can be staggering.

Join us as we discuss the difference between an incident and a breach and uncover why documented processes and procedures are critical. The session will also include common missteps.

May 21

Disruptive technologies & risk trends

The promise of innovations and enhanced consumer engagement offered by disruptive technologies can be an exciting opportunity for credit union leaders. However, as with any opportunity for growth, the technologies also bring risks that leaders should consider for successful adoption. Join our experience risk consultants as we share insights on how to best prepare your organization for these technologies.

June 18

Office Hours: Employment practice risks

Treating all employees fairly and the same way is critically important. Join our special guest — attorney and founder of The McCalmon Group, Jack McCalmon, Esq. — and TruStage Risk Consultants as they share key insights, risks, and opportunities for your credit union to consider as it relates to workplace litigation and employment practice trends.

July 23

Cyber threats & fraud

 90-minute cyber session featuring live Q&A

No matter the channel, fraudsters are crafty, knowing how to pressure people to make decisions on the spot by using innovative schemes. Their multi-channel approach looks for victims who find their stories convincing and will willingly click on links or share sensitive information, which can be used to initiate cyber threats and authorize many types of transactions.

Join our experienced Risk Consultants as they share what's important to know, what to look for, to take the right action steps and remain vigilant.

August 20

ITMs & ATMs: a criminal's money chest

ITM fraud, ATM jackpotting, ATM smash and grabs, and other recent trends have turned ITMs and ATMs into a criminal's very own money chest. Join our Risk Consultants as they discuss fraud and physical security risks related to these machines, along with mitigation tips that you can implement at your credit union.

September 17

Office Hours: Transaction fraud & scams

As fraudsters get more sophisticated in the ways they exploit technology and humans, it is even more important to know what to look for and to take the right action steps. Join TruStage risk consultants as they respond to your questions related to transaction fraud & scams and share key mitigation action steps to help you minimize impact at your credit union.

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October 22

Managing data privacy risks



90-minute cyber session featuring live Q&A

As data privacy and protection legislation grows, increased consumer focus around cyber risk will continue to be a main driver. With a broadening push to offer more proof of compliance to industry regulations and requirements, it is becoming clearer that every organization needs to strengthen controls over access to sensitive data.

Join this session to hear more about the shifting regulatory focus and identify ways your organization and your employees can enhance your data privacy.

November 19

Business services & the risks that come with them

Business services – such as business lending, cash management services (e.g., originating ACH/payrolls via commercial online banking platform), and high-risk businesses like marijuana-related business services – can introduce risks that your organization isn't prepared for. Join our Risk Consultants as they help you understand how to evaluate the risks associated with providing the services and introduce ways that you can effectively manage those risks.

December 10

Emerging risks outlook: 2026

Change is the only constant they say. This certainly has been true as it relates to financial institutions over the past few years.

Join our TruStage Risk Consultants as they share insights into what could change and could potentially impact your organization in the year ahead - 2026. In addition to sharing what is on their emerging risk radar, they will also highlight action steps you can take to protect your credit union, your employees, and your members.



The presenters are always great, and the sessions always run very smoothly!

Internal Control Specialist - \$300+ million credit union



Compliance, risk and fraud are constantly changing. Thank you for keeping up and helping us mitigate the risks.

AVP-Compliance - \$915 million credit union

Risk & Compliance Solutions • 800.637.2676 • riskconsultant@trustage.com

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